

# North Shore Senior Center Transportation Resource Guide



**June 2012**

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**Please note that the listing of services in this guide may not be complete. Inclusion in this guide is not an endorsement; exclusion of any services does not imply disapproval. The specifics of any service are subject to change; please contact the service for the most current information.**

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## **CommunityTransportation Resources**

### **Advocate Lutheran General Hospital Courtesy Van Service**

*(Arlington Heights, Buffalo Grove, Chicago (60630, 60666, 60631, 60634, 60641, 60646, 60648, 60656), Des Plaines, Glenview, Harwood Heights, Morton Grove, Mount Prospect, Niles, Norridge, Palatine, Park Ridge, Prospect Heights, Rosemont, Wheeling)*

(800) 440-0204

**Eligibility requirements:** Available to residents of the communities listed above.

**Restrictions on purpose of trip:** To and from outpatient services at Lutheran General sites listed below.

**Geographic area served:** Transportation to and from the following sites for outpatient services:

- Lutheran General Hospital (1775 Dempster Street, Park Ridge, IL 60068)
- Center for Advanced Care (1700 Luther Lane, Park Ridge, IL 60068)
- Center for Vein Health (8816 Dempster Street, Park Ridge, IL 60068)
- Central Outpatient Rehabilitation Facility (CORF) at the Lutheran General FamilyCare Center (Nathanson School) (9375 Church Street, Des Plaines, IL 60016)
- Nessel Pavilion (1775 Ballard Road, Park Ridge, IL 60068)
- Patient Resource Center (8820 W. Dempster Street, Niles, IL 60714)

**Pre-registration required:** No

**Schedule in advance:** Call at least 1 business day in advance to request a ride.

**Wheelchair accessible vehicles:** Yes

**Hours:** Monday through Friday, 7:00am to 5:00pm, but the phone number listed above is 24/7.

**Cost:**\$5 each way. Payment is made to the driver by either cash or credit card. There is no additional cost for a caregiver to accompany the rider.

### **American Cancer Society Road to Recovery Program**

*(Evanston, portions of other North Shore communities)*

(800) 227-2345 national number (open 24/7)

(847) 328-5147 Evanston chapter (open Monday through Friday, 8:00am to 5:00pm)

**Eligibility requirements:** Patients in current cancer treatment who are ambulatory

**Restrictions on purpose of trip:** Transportation to radiation and chemotherapy appointments.

**Geographic area served:** The North Shore hospitals, occasionally as far north as Highland Park (Evanston Hospital, St. Francis Hospital, Rush North Shore Hospital, and Glenbrook Hospital). If patients need to go elsewhere, there may be some financial reimbursement for transportation such as taxi service (call one of the phone numbers above for details).

**Pre-registration required:** Yes. Call either of the phone numbers above with information about your diagnosis, details about your necessary medical appointment, and zip code. You will then receive a follow-up call within 1-2 business days to let you know if the agency is able to provide transportation for you.

**Schedule in advance:** Call at least 3 business days in advance.

**Wheelchair accessible vehicles:** Drivers are volunteers using their own cars. Rider must be ambulatory, able to walk from the car to the medical facility without assistance.

**Hours:** Variable based on patient needs.

**Cost:** Free

### **City of Evanston Levy Senior Center Bus**

(Evanston)

(847)448-8250

**Website:** <http://www.cityofevanston.org/parks-recreation/levy-senior-center/transportation/>

**Eligibility requirements:** On Wednesdays and Thursdays (the 2 scheduled shopping days), the service is available to Levy Center Members and residents of long term care facilities along the shopping route. On Mondays, Tuesdays, and Fridays, the service is only available to Levy Center Members.

**Restrictions on purpose of trip:** No, but buses follow fixed routes.

**Geographic area served:** Routes begin and end at the Evanston Levy Senior Center. The buses make only scheduled stops and pick-ups (they do not do door-to-door pick-ups or drop-offs).

**Pre-registration required:** No

**Schedule in advance:** No

**Wheel chair accessible vehicles:** Yes



**Hours:** Call phone number or go to <http://www.cityofevanston.org/images/Busschedule.pdf> for details on routes and schedules.

**Cost:** Free

## **City of Evanston Subsidized Taxicab Program**

*(Evanston)*

**(847)866-2919 / (847)448-8250 / (847)866-2926 / (847)448-8254**

**Website:** <http://www.cityofevanston.org/senior-services/subsidized-taxicab-program/>

**Eligibility requirements:** Residents of Evanston 65 years of age or older with a household income of \$30,000 or less for an individual or \$50,000 or less for two individuals. Residents of Evanston 80 years of age or older regardless of income. Residents of Evanston under 65 with qualifying disabilities, including vision loss, mobility limitations, and memory or cognitive loss.

**Restrictions on purpose of trip:** No

**Geographic area served:** Anywhere in the City of Evanston.

**Pre-registration required:** Yes. Must apply for an Evanston Benefit Card. The Evanston Benefit Card is free, but it is necessary to apply for it in person at one of the following locations.

- Levy Center (300 Dodge Avenue, Evanston, IL 60202), Monday through Friday, 9:00am to 5:00pm
- Evanston City Collector (2100 Ridge Avenue, Evanston, IL 60201), Monday through Friday, 8:30am to 5:00pm
- Fleetwood-Jourdain Center (1655 Foster Street, Evanston, IL 60201), Monday through Friday, 9:30am to 6:00pm

Once the application is approved, the Benefits Card will be mailed to the eligible resident. The taxi coupons can then be purchased in person at the above locations; by mail with a check sent to the Evanston City Collector, 2100 Ridge Avenue, Evanston, IL, 60201; or over the phone with a debit or credit card by calling the Levy Senior Center at (847) 448-8250. Up to 25 coupons per week per person may be purchased.

**Schedule in advance:** No

**Wheelchair accessible vehicles:** Varies based on taxi company.

**Hours:** 24/7

**Cost:** With coupon, a one-way trip costs a total of \$3. \$1 for each additional passenger is paid directly to the cab driver.

**Eligible taxi companies:** 303, American Taxi, Best Taxi, Northshore Cab, Purple Cab

## **CJE SeniorLife Community Bus**

*(Evanston, Lincolnwood, Skokie)*

**(773) 508-1000**

**Email:** [info@cje.net](mailto:info@cje.net)

**Eligibility requirements:** Residents of Evanston, Skokie, and Lincolnwood who are 60 years of age or older.

**Restrictions on purpose of trip:** The buses provide regularly scheduled group trips to community destinations such as doctors, hospitals, social service agencies, and grocery stores. They also provide individual trips for riders needing transportation to medical appointments. Door-to-door assistance (from an individual's home onto the bus) or curb-to-curb assistance (on and off the bus).

**Geographic area served:** Buses operate within the boundaries of Skokie, Evanston, and Lincolnwood and into Chicago from the Lake (east) to Cicero (west) to Fullerton (south) to Howard (north). Map on website of transportation boundaries <http://cje.net//admin/Document.Doc?&id=21> .

**Pre-registration required:** Yes. Call the phone number above to request a registration form.

**Need to schedule in advance:** Yes. Schedule rides at least 5 business days in advance, may schedule up to 3 months in advance.

**Wheelchair accessible vehicles:** Yes. Also, passengers can board with service animals and life support equipment such as portable oxygen tanks, etc.

**Hours:** Monday through Friday, 8:30am to 4:00pm.

**Cost:** \$25 annual fee + \$7.25/each way within 5 miles of address and \$9.00/each way outside 5 miles of address.

## **CJE SeniorLife Mediar Service**

*(Chicago (north to Fullerton Avenue), Evanston, Skokie)*

**(773)508-1300**

**Email:** [transportation@cje.net](mailto:transportation@cje.net)

**Eligibility requirements:** Adult residents of Chicago, Evanston, and Skokie.

**Restrictions on purpose of trip:** Provides transportation to/from medical appointments, outpatient tests, dialysis, or passenger's home following discharge from a hospital stay. Drivers can take passengers to their destination, assist them in exiting and entering the vehicles, and personally escort them to their appointment. Through private payment, can provide paratransit service to special events such as weddings and bar mitzvahs.

**Geographic area served:** Up to a 20-mile radius of Evanston and Skokie.

**Pre-registration required:** No

**Schedule in advance:** Best to call with as much advance notice as possible; same-day service may be possible based on availability.

**Wheelchair accessible vehicles:** Yes

**Hours:** Monday through Friday, 8:00am to 5:00pm. Weekend service may be available upon request.

**Cost:** Based on mileage from pick-up point to destination. Payment can be made through Medicaid or private pay.

- Zone 1: 0-3 miles \$39/each way
- Zone 2: 4-10 miles \$49/each way
- Zone 3: 10-20 miles \$89/each way

## **Des Plaines Subsidized Taxi Program**

*(Des Plaines)*

**(847) 391-5492**

**Eligibility requirements:** Residents of Des Plaines who are 65 years of age or older or under 65 and disabled.

**Restrictions on purpose of trip:** No

**Geographic area served:** Trip must start or end in Des Plaines.

**Pre-registration required:** Yes. Must register in person between 8:00am and 5:30pm at the Des Plaines City Hall (1420 Miner Street, Room 502, Des Plaines, IL 60016). Eligible residents will receive a book of 30 coupons.

**Schedule in advance:** No

**Wheelchair accessible vehicles:** Varies based on taxi company.

**Hours:** 24/7

**Discount on taxi fare:** A coupon reduces a one-way trip by \$3.00. Eligible taxi companies are listed on the coupons.

**Cost:** Free

## **Escorted Transportation Service Northwest**

*(Arlington Heights, Barrington, Mount Prospect, Palatine, Schaumburg, Wheeling, and portions of Buffalo Grove, Des Plaines, and Elk Grove)*

**(847) 222-9227**

**Address:** 1801 West Central Road, Arlington Heights, IL 60005

**Website:** <http://etsnw.org/>

**Eligibility requirements:** Residents of Des Plaines and Mount Prospect who are 60 years of age or older.

**Restrictions on purpose of trip:** For medical and dental appointments; can make a stop at pharmacy.

**Geographic area served:** North to Lake Cook Road, South to Biesterfield Road, East to Greenwood Road, West to Barrington Road

**Pre-registration required:** Yes. Call phone number above to request the registration form.

**Schedule in advance:** Once registered, call at least 1 week in advance to reserve a ride.

**Wheelchair accessible vehicles:** No. Drivers are volunteers using their own vehicles. Riders must be able to get to, into, and out of a car with only minor assistance. A caregiver may accompany a rider.

**Hours:** Office hours are Monday through Friday, 8:00am to 2:00pm, driving hours are 8:00am to 8:00pm.

**Cost:** \$12 suggested contribution per round trip. Do not pay the driver; rider will receive an invoice after the use of the service.

### **Friends Indeed Serve & Help (FISH)**

*(Portions of Des Plaines, Glenview, Morton Grove, Niles, Park Ridge)*

**(847) 297-2510**

**Eligibility requirements:** Maine Township residents; no age restrictions.

**Restrictions on purpose of trip:** Medical appointments only.

**Geographic area served:** The Maine Township areas of Des Plaines, Glenview, Morton Grove, Niles, and Park Ridge – north to Central Parkway, south to Devon Avenue (and O'Hare), east to Harlem, and west to Mount Prospect Road.

**Pre-registration required:** No

**Schedule in advance:** Call to request a ride with as much advance notice as possible.

**Wheelchair accessible vehicles:** No. Drivers are volunteers using their own vehicles. Riders must be ambulatory or able to use a cane or walker.

**Hours:** Monday through Friday, 9:00am to 4:30pm.

**Cost:** Free

## **Going Places Transportation Program**

*(Portions of Deerfield, Highland Park)*

**(847) 945-0614**

**Website:** [http://www.westdeerfieldtownship.org/going\\_places.htm](http://www.westdeerfieldtownship.org/going_places.htm)

**Eligibility requirements:** Residents of West Deerfield Township who are mobility-challenged.

**Restrictions on purpose of trip:** First priority is given to medical appointments. Limit of 2 round trips per week.

**Geographic area served:** Primarily within a 5-mile radius of the Township. The service area extends to the VA Hospital in North Chicago, Highland Park and Glenbrook Hospitals and many other surrounding medical offices and facilities.

**Pre-registration required:** Yes. Consult the website or call the phone number above to have registration forms mailed to you. Riders must also complete a form, signed by a physician, indicating the rider is stable and able to ride in a sitting position.

**Schedule in advance:** Appointments can be made up to 30 days in advance; non-medical appointments can be made 3 days in advance if scheduling allows.

**Wheelchair accessible vehicles:** Yes. A registered caregiver or companion is allowed to accompany the rider at no additional charge. Drivers are not allowed to enter homes to assist riders.

**Hours:** Monday through Friday, 9:00am to 3:30pm.

**Cost:** Round-trip \$3 for a trip less than 5 miles, and \$5 for a trip more than 5 miles. Special hardship cases may be eligible for up to 2 free round trips weekly; contact the township supervisor for details.

## **Helping Hands of Glenview**

*(Glenview)*

**(847) 729-8181**

**Website:** <http://www.helpinghandsglenview.org/>

**Address:** 2320 Glenview Road, Glenview, IL 60025

**Eligibility requirements:** Residents of the Village of Glenview.

**Restrictions on purpose of trip:** No, but only 1 destination per trip, time limit of 1 ½ hours, no more than 2 trips per week.

**Geographic area served:** 7 mile radius of Glenview. Only 1 destination per trip, time limit of 1 ½ hours, no more than 2 times/week.

**Pre-registration required:** Yes. Call the phone number above or go to website above to get the necessary registration form.

**Schedule in advance:** Call at least 1 week in advance to request a ride.

**Wheelchair accessible vehicles:** The drivers are volunteers using their own vehicles. If the rider uses a wheelchair, a caregiver must accompany the rider.

**Hours:** Monday through Friday, mornings and afternoons.

**Cost:** Free, but a yearly donation is appreciated.

## **Lincolnwood Taxi Discount Coupons**

*(Lincolnwood)*

**(847) 677-9740**

**Eligibility requirements:** Residents of Lincolnwood who are 55 years of age or older or members of the Lincolnwood Social Club.

**Restrictions on purpose of trip:** Cannot be used for trips to or from an airport.

**Geographic area served:** Trip must begin or end in Lincolnwood.

**Pre-registration required:** Yes. Must register for the program in person at the Village Hall (6900 N. Lincoln Avenue, Lincolnwood, IL 60712). The taxi coupons are mailed to eligible residents bi-monthly.

**Schedule in advance:** No

**Wheelchair accessible vehicles:** No

**Hours:** 24/7

**Discount on taxi fare:** After paying registration fee, members receive a monthly total of \$31.00 in taxi coupons in \$3.00 and \$5.00 amounts. \$3 coupons can be used anytime and reduce the taxi fare by \$3. \$5 coupons can only be used for medical destinations and reduce the taxi fare by \$5. Only 1 coupon can be used per ride.

**Cost:** \$20.00 registration fee.

**Eligible taxi companies:** American Taxi, Northshore Cab

## **Maine Township Subsidized Taxicab Program**

*(Portions of Des Plaines, Glenview, Morton Grove, Niles, Park Ridge, Rosemont)*

**(847) 297-2510**

**Eligibility requirements:** Residents of Maine Township who are certified as disabled by a physician and meet income eligibility for Circuit Breaker. No age restrictions.

**Restrictions on purpose of trip:** No

**Geographic area served:** The trip must start or end in Maine Township.

**Pre-registration required:** Yes. Call the phone number above to make an appointment to apply in person. The taxi coupons are available for eligible residents at the Maine Township office at 1700 Ballard Road, Park Ridge, IL 60068.

**Schedule in advance:** No

**Wheelchair accessible vehicles:** Varies based on taxi company used.

**Hours:** 24/7

**Discount on taxi fare:** The coupons cost \$1, and reduce the metered fare by \$5. Can buy up to 30 coupons in a 3-month period.

**Cost:** Free

**Eligible taxi companies:** 303, American Taxi Dispatch, Flash, Niles, Park Ridge/Community, Yellow/North Suburban

## **Moraine Township Door-to-Door Van Service**

*(Portions of Deerfield, Highland Park)*

**(847) 432-3000**

**Website:** <http://www.morainetownship.org/super/transportation.html>

**Eligibility requirements:** Residents of Moraine Township who are senior citizens, disabled, or low-income. No proof of age required.

**Restrictions on purpose of trip:** Medical appointments are given priority, but service can also be used for shopping and other personal errands if there is availability.

**Geographic area served:** Can take eligible residents anywhere within a 15 mile radius of Moraine Township.

**Pre-registration required:** No

**Schedule in advance:** Call 2-3 days in advance to schedule a ride.

**Wheelchair accessible vehicles:** Yes. One van is wheelchair-accessible. Mobility equipment can be accommodated.

**Hours:** Monday through Friday, 8:30am to 4:00pm.

**Cost:** \$4 fare each way or \$8 round-trip. Caregivers, if needed, ride at no extra charge. Rider pays driver by cash or check.

## **Moraine Township Taxi Coupon Program**

*(Deerfield, Highland Park, Highwood, Lake Forest)*

**(847) 432-3240**

**Eligibility requirements:** Residents of Moraine Township who are 65 years of age or older or under 65 and disabled. Eligible residents receive a book of 20 coupons every 2 months.

**Restrictions on purpose of ride:** Coupons cannot be used for an airport destination.

**Geographic area served:** Moraine Township.

**Pre-registration required:** Yes. Must apply in person at 777 Central Avenue, Highland Park, IL 60035. Call phone number above for information about which documents are necessary for the application.

**Schedule in advance:** No

**Wheelchair accessible vehicles:** Varies based on taxi company.

**Hours:** 24/7

**Discount on taxi fare:** Can use 1 coupon per ride, and the coupon is worth \$3 off the fare.

**Cost:** Free

**Eligible taxi companies:** 303/Yellow, American Taxi Dispatch, Inc., 303 (contact information on the coupons).

## **Morton Grove Senior Cab Discount Coupons**

*(Morton Grove)*

**(847) 470-5223**

**Eligibility requirements:** Morton Grove residents who are 65 years of age or older.

**Restrictions on purpose of trip:** No

**Geographic area served:**



**Pre-registration required:** Yes. Must register in person at the North Shore Senior Center in Morton Grove (American Legion Memorial Civic Center), at 6140 W Dempster Street, Morton Grove, IL 60053. Eligible residents can receive up to 20 coupons monthly.

**Schedule in advance:** No

**Wheelchair accessible vehicles:** No

**Hours:** 24/7

**Discount on taxi fare:** A coupon deducts \$2.25 from a one-way fare.

**Cost:** Free

**Eligible taxi company:** American Taxi Dispatch, Inc.

## **Neighbors Helping Neighbors**

*(Des Plaines)*

**(888) 646-8898**

**Eligibility requirements:** Residents of Des Plaines.

**Restrictions on purpose of trip:** No

**Geographic area served:** Des Plaines

**Pre-registration required:**

**Schedule in advance:** Call to request ride with as much advance notice as possible.

**Wheelchair accessible vehicles:** No. Drivers are volunteers using their own vehicles.

**Hours:** Monday through Friday, mornings and afternoons.

**Cost:** Free

## **New Trier Township Dial-A-Ride**

*(Portions of Glencoe, Glenview, Kenilworth, Northfield, Wilmette, Winnetka)*

**(847) 446-8202**

**Website:** [http://www.newtriertownship.com/services/dial\\_a\\_ride.aspx](http://www.newtriertownship.com/services/dial_a_ride.aspx)

**Eligibility requirements:** Available to New Trier Township residents 65 years of age or older or 18-64 with a disability. Seniors must present proof of age and residency (driver's license, state ID, passport, or other official government-issued identification bearing the rider's birth date, address, and photo). Individuals with a disability may present either their

Supplemental Security Income (SSI) or Social Security Disability Insurance (SSDI) award letter.

**Restrictions on purpose of trip:** No

**Geographic area served:** The ride must originate or end in the township.

**Pre-registration required:** Yes. You can either sign up in person at the New Trier Township office (739 Elm Street, Winnetka, IL 60093), call the phone number above to request that an application be mailed to you, or download an application from the website above. Registered Dial-A-Ride patrons are given a numbered, non-transferable card for personal use only. The card must be presented to the cab driver each time to get the reduced fare.

**Schedule in advance:** No

**Wheelchair accessible vehicles:** Yes

**Hours:** 24/7

**Discount on taxi fare:** The Dial-A-Ride card provides a \$6 discount off metered fare. The rider shows the Dial-A-Ride card to the driver and signs the driver's log sheet with his or her name and number. The rider pays the balance and the tip. When sharing a cab, all riders must be picked up at the same address and travel to the same destination. 50 cents will be added to the fare for each additional rider and only a total of \$6 will be deducted from the fare.

**Cost:** Free

**Eligible taxi company:** 303 Taxi

### **New Trier Township Mobility Access**

(Portions of Glencoe, Glenview, Kenilworth, Northfield, Wilmette, Winnetka)

**(847) 446-8203**

**Address:** 739 Elm Street in Winnetka

**Website:** <http://www.newtriertownship.com>

Mobility Access is a service allowing people with mobility challenges to travel where they need to go, whether it's to life-essential appointments or social and recreational events.

**Eligibility requirements:** Available to New Trier Township residents 65 years of age or older and persons with disabilities. Applicants are asked to complete an application, which requires proof of residency and a certification of eligibility from a physician. All Township residents will receive a 25% discount on rides. Residents with a household income of less than \$50,000 are eligible for a 75% fare reduction. To qualify for this reduction, an applicant must submit a recent income tax statement or Social Security Disability Insurance (SSDI) award letter. Applications are reviewed by the Social Services Administrator and are strictly confidential. As a convenience, you may download these forms in advance on New Trier Township's website (see above), have your physician sign them and bring them to the Township Office.

**Restrictions on purpose of trip:** There is no limit on medical related rides; however, there is a limit of 4 round trips (or 8 rides) per month for non-medical appointments.

**Geographic area served:** Contact New Trier Township directly for fee schedule and zone information.

**Pre-registration required:** Yes. You can sign up in person at the New Trier Township office, call the phone number above to request that an application be mailed to you, or download an application from the website above.

**Schedule in advance:** Yes. Registered riders can call our program provider, the Council on Jewish Elderly/Senior Life (CJE), at 773-508-1300 to schedule trips 24 hours to two months in advance. Since scheduling is on a first come, first serve basis, riders are urged to schedule as far in advance as possible.

**Wheelchair accessible vehicles:** Yes. Trained drivers can assist passengers in boarding and alighting vehicles specially designed to accommodate the mobility impaired. Riders should be ready to travel 10 minutes prior to their scheduled pick up time. Drivers will wait a maximum of 5 minutes after a scheduled pick up time.

**Hours:** Monday through Friday from 8:00 a.m. to 5:00 p.m. Service may be available before 8 and after 5 or on weekends at a rate of \$49 per hour, with a 4 hour minimum charge. Such rides are at the discretion of CJE and advance reservations are required.

**Cost:** When arranging for a trip, the rider will be asked the pickup location and destination. At that time, the rider will be informed of cost of the trip based on the distance traveled and level of subsidy. Please contact New Trier Township directly for a copy of the fee schedule. Payment is due at the time of service. Cash, checks or credit cards (Visa, MasterCard or American Express) are accepted for payment.

## **Niles Free Bus**

*(Niles)*

**(847) 588-7960**

**Website:** <http://www.vniles.com/Content/templates/?a=76>

**Eligibility requirements:** None

**Restrictions on purpose of trip:** No, but the buses follow fixed routes.

**Geographic area served:** The Village of Niles. The buses are Pace 411, 412, 413, and stop at all major shopping centers, public facilities, and within a short distance of every residence.

**Pre-registration required:** No

**Schedule in advance:** No

**Wheelchair accessible vehicles:** Yes

**Hours:** Runs continually from 8:30am to 6:30pm weekdays and 11:30am to 6:30pm weekends. Bus schedules can be obtained at the Village of Niles Administration Building (1000 Civic Center Drive, Niles, IL 60714), Maintenance Garage, or on any bus.

**Cost:** Free

## **North Shore Senior Center Escorted Transportation Service**

*(Portions of Bannockburn, Deerfield, Evanston, Glencoe, Glenview, Golf, Highland Park, Highwood, Hubbard Woods, Kenilworth, Morton Grove, Niles, Northbrook, Northfield, Skokie, Wilmette, Winnetka)*

**(847) 784-6052**

**Website:**[www.nssc.org](http://www.nssc.org)

**Eligibility requirements:** Residents of communities listed above who are 60 years of age or older and ambulatory.

**Restrictions on purpose of trip:** Yes. Medical and dental appointments only. The program is intended for the occasional appointment; multiple requests per week by an individual cannot be accommodated. The volunteer driver provides round trip, door-to-door service and waits during the appointment. The driver is not able to make other stops.

**Geographic area served:** Service area: The rider's home and medical/dental appointment must both be located within the following geographic area –south of Half Day Road / Rt. 22, north of Howard Street, east of Milwaukee Avenue in Morton Grove, Niles, and south Glenview, east of I-294 in north Glenview, Northbrook, Deerfield, and Bannockburn, eastern boundary is Lake Michigan.

**Pre-registration required:** Yes. Call the phone number above to request a registration form. Once registered, the rider will be given the phone number to use to request rides.

**Schedule in advance:** Yes. Requests for rides must be made at least 1 week in advance.

**Wheelchair accessible vehicles:** No. Drivers are volunteers using their own cars. Riders must be ambulatory and must be able to get in and out of the car without assistance. Walkers must be folded and stored in the driver's trunk during transportation.

**Hours:** Monday through Friday between 9:00am (earliest pick-up time) and 5:00pm (final drop-off at home).

**Cost:** There is a \$12 round trip fee (\$6 round trip for New Trier Township Dial-A-Ride cardholders), which will be billed to the rider at the end of the month. The payment is not made to the driver. Riders are expected to pay any parking garage fees.

## **Northfield Township Dial-A-Ride**

*(Portions of Glenview, Northbrook, Northfield, Prospect Heights)*

**(847) 724-8300**

**Eligibility requirements:** Northfield Township residents who are 65 years of age or older or under 65 with permanent disabilities whose annual income qualifies for Circuit Breaker.

**Restrictions on purpose of trip:** No

**Geographic area served:** Northfield Township.

**Pre-registration required:** Yes. You can request an application form online at <http://www.twp.northfield.il.us/files/2010%20DAR%20Application.pdf> or by calling the phone number above. The form, along with the documentation listed on the form, must then be submitted in person at the Northfield Township Passport Plaza Building (3801 W Lake Avenue, Glenview, IL 60026). Once you are registered, you will receive an ID card and will be issued 16 coupons per month. Call the phone number above after the 1<sup>st</sup> of each month to request additional coupons. You will need to show both the ID card and a coupon to receive the discount on taxi fare.

**Schedule in advance:** No

**Wheelchair accessible vehicles:** No

**Hours:** 24/7

**Discount on taxi fare:** Each coupon is good for a \$5 discount off a taxi ride. The rider can use this program in conjunction with the Village of Northbrook Subsidized Taxicab Program for total discount of \$10.

**Cost:** Free

**Eligible taxi company:** American Taxi

## **Patty Turner Senior Center Senior Car Program**

*(Bannockburn, Deerfield, Lincolnshire, Riverwoods)*

**(847) 940-4010**

**Website:** <http://www.deerfield.il.us/residents/senior/transit.aspx>

**Eligibility requirements:** Residents of Bannockburn, Deerfield, Lincolnshire, and Riverwoods who are 50 years of age or older.

**Restrictions on purpose of trip:** No

**Geographic area served:** North to Route 22, west to Milwaukee Avenue, east to Lake Michigan. The program will also provide riders with transportation to Glenbrook Hospital and Lake Forest Hospital.

**Pre-registration required:** No

**Schedule in advance:** Call to request a ride with as much in advance as possible.

**Wheelchair accessible vehicles:** Van transportation which is not wheelchair accessible.

**Hours:** Monday through Friday, 9:00am to 4:00pm.

**Cost:** A ride costs \$3 one-way within the service area or \$6 one-way if going to Glenbrook or Lake Forest Hospitals.

## **Senior Connector Free Bus**

*(Highland Park)*

**(847) 432-3325**

**Website:**

[http://www.cityhpil.com/documents/City%20Manager/SeniorConnector\\_030111%20SrBus%20SchedRed%20eff%20Mar1%20FY2011.PDF](http://www.cityhpil.com/documents/City%20Manager/SeniorConnector_030111%20SrBus%20SchedRed%20eff%20Mar1%20FY2011.PDF)

**Eligibility requirements:** Highland Park residents who are 50 years of age or older.

**Restrictions on purpose of trip:** No, but the buses follow fixed routes.

**Geographic area served:** A fixed route of scheduled pick up sites (shopping, library, restaurants, city offices) within Highland Park.

**Pre-registration required:** No

**Schedule in advance:** No

**Wheelchair accessible vehicles:** Yes. There is one wheelchair accessible bus in the fleet.

**Hours:** Monday through Friday, continuously from 9:30am to 2:00pm

**Cost:** Free

## **Skokie Senior Transit for Area Residents (STAR)**

*(Skokie)*

**(847) 676-7827 / (847) 676-STAR**

**Eligibility requirements:** Skokie residents 65 years of age or older or under 65 years of age with ADA Paratransit certification.

**Restrictions on purpose of trip:** No

**Geographic area served:** Trips begin and end in Skokie except for the following regularly scheduled destinations:

Out-of-Skokie Destinations Monday through Friday

Evanston: Jewel Store on Howard near McCormick Blvd.

Morton Grove: Medical facilities on Dempster Street (east of 6300)

Niles: Jewel Store at Village Crossing Shopping Center

Wal-Mart at Pointe Plaza Shopping Center

Out-of-Skokie Medical Destinations on Tuesdays and Thursdays:

Chicago: Swedish Covenant Bldg. (6374 Lincoln Avenue, Chicago, IL 60659)

Evanston: St. Francis Professional Building (800 Austin Street, Evanston, IL 60602)

Evanston Athletic Club (1723 Benson Avenue, Evanston, IL 60201)

Evanston Medical Office Bldg. (1000 Central Street, Evanston, IL 60201)

Professional Building (1713 Central Street, Evanston, IL 60201)

Professional Building (636 Church Street, Evanston, IL 60201)

Professional Building (1007 Church Street, Evanston, IL 60201)

VA (107 Clyde Avenue, Evanston, IL 60202)

Professional Building (500 Davis Street, Evanston, IL 60201)

Humana (909 Davis Street, Evanston, IL 60201)

St. Francis Hospital (355 Ridge Avenue, Evanston, IL 60202)

COS Building (2500 Ridge Avenue, Evanston, IL 60201)

Evanston Hospital (2650 Ridge Avenue, Evanston, IL 60201)

Professional Building (1800 Sherman Avenue, Evanston, IL 60201)

Lincolnwood: Professional Building (6969 Lincoln Avenue, Lincolnwood, IL 60712)

Resurrection Health Center (7126 Lincoln Avenue, Lincolnwood, IL 60712)

Professional Building (7380 Lincoln Avenue, Lincolnwood, IL 60712)

**Pre-registration required:** Yes. Must register in person with proof of residence, proof of age or ADA Paratransit certification, and payment of membership fee (\$15 / month) at the Office of Human Services (5210 Galitz Street, Skokie, IL 60077) or the Office of the Village Clerk (Village Hall, 5127 Oakton Street, Skokie, IL 60077).

**Schedule in advance:** Call an hour to an hour and a half in advance to arrange for a ride. Medical trips should be requested at least a day in advance, and may be requested up to a week in advance. Approximately an hour before you wish to travel, call the bus service directly (the toll-free phone number will be given to you when you register for the program). The dispatcher will tell you when to expect your ride, which will usually be between 5

minutes and an hour. You can either pre-schedule your return trip, or follow the same procedure as above for your return trip. Calls for return trips must be placed by 2:45pm. If you have a specific appointment to keep, call 2 hours before you need to reach your destination. There is no limit on number of trips.

**Wheelchair accessible vehicles:** Yes

**Hours:** Monday through Friday, 9:00am to 4:00pm.

**Cost:** \$15 a month. To be eligible for service at the beginning of a month, the membership fee must be paid by the first business day of that month. Memberships can be renewed by mail, in person, or (only if using a credit card) by phone. If renewing by mail, payment should be sent no later than the 25<sup>th</sup> of the month for the following month. Members should not offer a tip to a driver. Tipping is not part of the STAR program.

## **Village of Deerfield Senior / Disabled Subsidized Taxi Program**

*(Deerfield)*

**(847) 945-5000**

**Website:** <http://www.deerfield.il.us/residents/senior/transit.aspx>

**Eligibility requirements:** Deerfield residents who are 65 years of age or older or any age with disabilities and a hardship to drive.

**Restrictions on purpose of trip:** No

**Geographic area served:** No restrictions.

**Pre-registration required:** Yes. Call the phone number above, then go in person to the Village Hall (850 Waukegan Road, Deerfield, IL 60015) to register for the program. Eligible residents may receive up to 50 taxi coupons per month, and can either get the taxi coupons in person from Village Hall or have them mailed to their home address.

**Schedule in advance:** No

**Wheelchair accessible vehicles:** Varies based on taxi company.

**Hours:** 24/7

**Discount on taxi fare:** The coupons can be used to reduce the fare of each one-way taxi fare. The cost of in-town trips is reduced to a total cost of \$1.00. The cost of out-of-town trips is reduced by \$5.00. The rider pays the rest of the metered fare.

**Cost:** Free

**Eligible taxi companies:** 303, American Taxi, North Suburban Yellow Cab



## **Village of Northbrook Taxi Service for Senior Citizens and Disabled Persons**

*(Northbrook)*

**(847) 272-5050x4227**

**Eligibility requirements:** Available to Village of Northbrook residents 55 years of age or older and permanently disabled residents regardless of age.

**Restrictions on purpose of trip:** No

**Geographic area served:** Ride must begin or end in Northbrook.

**Pre-registration required:** Yes. To request an application, call phone number above or go to <http://www.northbrook.il.us/Modules/ShowDocument.aspx?documentid=590> . Eligible residents will receive an ID card with their name, address, account number, and signature. The ID card and coupon must be presented at the time of the ride to receive the \$5 subsidy. Eligible residents can receive up to 15 coupons per month; they can either be picked up at the Village Hall or mailed upon request.

**Schedule in advance:** No

**Wheelchair accessible vehicles:** Varies based on the taxi company.

**Hours:** 24/7

**Discount on taxi fare:** Coupon reduces taxi fare by \$5 (only 1 coupon can be used per ride). Can be used in conjunction with Northfield Township Dial-A-Ride for total discount of \$10.

**Cost:** Free

**Eligible taxi companies:** 303, American Taxi

## **West Deerfield Township Hospital Taxi Service**

*(Portions of Highland Park, Riverwoods)*

**(847) 945-0614**

**Eligibility requirements:** Residents of West Deerfield Township who are 65 years of age or older.

**Restrictions on purpose of trip:** The service can only be used for transportation between the rider's residence and Highland Park Hospital.

**Geographic area served:** West Deerfield Township; between rider's residence and Highland Park Hospital.

**Pre-registration required:** Yes. Call phone number above to request coupons.

**Schedule in advance:** No

**Wheelchair accessible vehicles:** Varies based on taxi company.

**Hours:** 24/7

**Discount on taxi fare:** One coupon can be used to reduce the metered fare by \$4.25. The rider pays any remaining balance.

**Cost:** Free

**Eligible taxi companies:** 303, American Taxi, North Suburban

# Medical Transportation Accepting Medicaid

## First Transit Medicaid Transportation

(877) 725-0569

*Please note: Persons with an active Medicaid case must call First Transit to receive a determination of eligibility for Medicaid-covered transportation. After determining eligibility, First Transit will provide the rider with an individualized list of transportation companies in the rider's geographic area.*

**Eligibility requirements:** The rider must have an active Medicaid case and for medical reasons be unable to take public transportation.

**Restrictions on purpose of trip:** Medical, dental, psychiatric, and clinic appointments. For doctor's appointments, rider must be approved for Medicare Provider use.

**Geographic area served:** Varies based on approved transportation company.

**Pre-registration required:** Yes. Call the phone number above with your Medicaid Recipient ID#, date of birth, doctor's name and address, appointment date and time, and the medical reason you cannot use public transportation. They will determine if you are approved for transportation accepting Medicaid as payment. If you are approved, First Transit will give you the phone numbers for 3 transportation companies serving your area. You will then need to call the company of your choice to reserve your ride. After you have reserved your ride with the company, you must call First Transit back to complete the registration process and ensure payment by Medicaid.

**Schedule in advance:** After you have completed the pre-registration process above, call the transportation company of your choosing (from the list provided to you by First Transit) to reserve your ride at least 1 week in advance.

**Wheelchair accessible vehicles:** Yes

**Hours:** Varies based on approved transportation company.

**Cost:** Free

## **Taxi Companies with Wheelchair Accessible Vehicles**

*These companies can accommodate a rider restricted to a wheelchair. Call in advance to ensure availability of a wheelchair accessible cab or livery, as a limited number of vehicles are available. Also, please note that the specifics of any service are subject to change; please contact the company directly for the most current information on vehicle availability.*

- **303 Taxi** (847) 251-0303 (only if origin or destination is Chicago)
- **Always Transportation** (800) 709-0700 (only a suburb to suburb trip)
- **Blue Ribbon Taxi Assoc. Inc.** (773) 878-5400
- **Central Dispatch** (800) 281-4466
- **Flash Cab** (773) 381-8000 / (773) 866-9933 / (773) 866-9200
- **Yellow Cab Co.** (312) 829-4222 / (312) 829-4242 (only if origin or destination is Chicago)

## **Regional Transportation Authority (RTA) Programs**

### **Circuit Ride Free Program**

*Eligible residents use a permit card to ride free on fixed routes operated by the Chicago Transit Authority (CTA), Metra, and Pace.*

**(312) 913-3110**

Website: <http://www.rtachicago.com/fare-programs/circuit-ride-free.html>

**Eligibility requirements:** Illinois residents who are enrolled in the Circuit Breaker program and are age 65 or older or disabled. Learn more about the Circuit Breaker program at [www.cbrx.il.gov](http://www.cbrx.il.gov) or call 1-800-252-8966. Information is also available at senior centers (including the North Shore Senior Center) and the Mayor's Office on Disabilities in the City of Chicago.

**Restrictions on purpose of trip:** No

**Geographic area served:** The complete Regional Transportation Authority service area.

**Pre-registration required:** Yes. Must apply for the permit in person at the RTA's Customer Service Center, 165 N. Jefferson, Chicago, IL 60661 (open Monday through Friday, 8:30am to 4:30pm) or at other registration sites in the region. Consult the website above or call 836-7000 from any local area code for a list of registration sites. Persons with disabilities can call 836-7000 from any local area code for a list of select registration sites, or can call (312) 913-5414 for additional information. To complete your application, you need to show a government-issued picture ID card that verifies your age and bring a photo of yourself that is approximately 1 ½ inch square (passport size). Do not wear a hat, scarf, or sunglasses in the photo. Some registration centers may be able to take your photo, but may charge up to \$5 for the service. The RTA's Customer Service Center does not charge for this service. You should receive your Circuit Ride Free permit in 3-4 weeks.

**Schedule in advance:** No

**Wheelchair accessible vehicles:** Yes

**Hours:** Vary based on bus or train line.

**Cost:** Free

### **Metra P-8**

*Metra P-8 is a shuttle service that transports persons with disabilities from a qualified origin or destination to the closest accessible Metra station (the origin or destination must be within ½ mile of a non-accessible Metra station). P-8 service exists temporarily and only to provide transportation for persons with disabilities to the next accessible station. It is not a paratransit service. As Metra stations and Pace and Chicago Transit Authority (CTA) buses become accessible, fewer P-8 trips will be eligible.*

**(800) 868-5401**

**Eligibility requirements:** This service can only be requested by a Metra employee on behalf of a passenger; the passenger cannot request the service directly.

**Restrictions on purpose of trip:** No

**Geographic area served:** Metra currently has 163 fully accessible stations and 25 partially accessible stations. Travel is allowed only to or from the next accessible station on the same line. If an accessible bus or train operates within ½ mile of the qualifying station to or from the next accessible Metra station, the trip is not eligible for P-8.

**Pre-registration required:** No

**Schedule in advance:** Reservations may be made any time the day before the ride is needed or with as little as 3 hours notice when necessary (again, the service must be requested by a Metra employee on behalf of a passenger).

**Wheelchair accessible vehicles:** Yes

**Hours:** Vary based on Metra train line.

**Cost:** No additional charge to the Metra passenger

### **Pace Paratransit Service**

*Pace Paratransit Service is a shared ride, advanced reservation, origin-to-destination service for persons with disabilities who are unable to use the regular fixed route public transit service because of their disability.*

**(312) 663-4357 or TTY: (312) 913-3122 (for information about ADA Paratransit certification)**

**(800) 554-7599 or TTY: (800) 833-7223 (to request a ride)**

**Eligibility requirements:** Persons who are certified by the Regional Transportation Authority as a person with a disability.

**Restrictions on purpose of trip:** No

**Geographic area served:** Portions of North Cook County, including Evanston Township, Maine Township, New Trier Township, Niles, Northfield Township, West Deerfield Township. Detailed maps showing service areas and hours can be obtained from Pace by calling (847) 364-7223. Service is only provided in areas where Chicago Transit Authority (CTA) or Pace fixed route buses or CTA "L" trains operate. ADA Paratransit vehicles can only make pick-ups and drop-offs at places that are within ¾ of a mile of a CTA or Pace bus route or CTA "L" train station.

**Pre-registration required:** Yes. Call the phone number above to request an ADA Paratransit Application. After filling out the application, call the same number to schedule an in-person interview at one of the five interview and assessment sites. Bring the ADA Paratransit Application form and a photo ID with you. You will receive notice of your eligibility within 21 days of your interview and assessment. If you are eligible, you will receive a photo ID card.

**Schedule in advance:** Rides must be reserved 1 day in advance, during the hours of operation (Monday through Friday, 6:00am to 7:00pm; Saturday 8:00am to 5:00pm, Sundays /Holidays 8:00am to 5:00pm).

**Wheelchair accessible vehicles:** Yes. However, drivers cannot escort customers past the exterior door of the ground floor of any building and are not allowed to enter residences. Customers who require additional assistance must arrange for a companion, and the companion may be required to pay fare as well.

**Hours:** Service is provided only during the hours and days when fixed route service in that area operates.

**Cost:** \$3.00 per one-way trip, paid in cash to the driver.

### **Reduced Fare Program**

*Eligible residents use a permit card to ride for a reduced rate on fixed routes operated by the Chicago Transit Authority (CTA), Metra, and Pace.*

**(312) 913-3110**

<http://www.rtachicago.com/fare-programs/reduced-fare-program.html>

**Eligibility requirements:** Illinois residents who are 65 years of age or older or disabled, or have a valid Medicare card.

**Restrictions on purpose of trip:** No

**Geographic area served:** The complete Regional Transportation Authority service area.

**Pre-registration required:** Yes. Must apply for the permit in person at the RTA's Customer Service Center, 165 N. Jefferson, Chicago, IL 60661 (open Monday through Friday, 8:30am to 4:30pm) or at other designated registration sites in the region. Consult the website above or call 836-7000 from any local area code for a list of registration sites. Persons with disabilities can call 836-7000 from any local area code for a list of select registration sites, or can call (312) 913-5414 for additional information. To complete your application, you need to show a government issued picture ID card that verifies your age and bring a photo of yourself that is approximately 1 ½ inch square (passport size). Do not wear a hat, scarf, or sunglasses in the photo. Some registration centers may be able to take your photo, but may charge up to \$5 for the service. The RTA's Customer Service Center does not charge for this service. Medicare cardholders will also need verification of Medicare status. You can obtain a printout verifying your status by calling the Social Security Administration at (800) 772-1213, or by visiting a Social Security Administration Office. Eligible residents should receive their Circuit Ride Free permit in 3-4 weeks.

**Schedule in advance:** No

**Wheelchair accessible vehicles:** Yes

**Hours:** Vary based on bus or train line.

**Cost:** Free